

# theMAC Quarterly



Fall 2011 Edition

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## SAVE THE DATE!

### Annual Colorado Statewide ADR Conference

November 4, 2011  
Renaissance Denver Hotel

*Remember: theMAC members get a registration discount!*

## Message from the President



Well it is here! Months and months of planning from multitudes of mediators, organizations, and mediation supporters, and we are finally going to see the hard work pay off. I'm talking about Conflict Resolution Month. This all started out as Conflict Resolution Day. But because of dedicated efforts from so many people, including our state officials, Colorado recognizes that conflict can take a more amicable path towards resolution.

During October, you will have so many opportunities to get involved in events and activities all across the state. **theMAC** is your resource for finding out what is happening in your area. We hope you will attend these events and help us advance mediation awareness and practice across the state.

Conflict Resolution Month will come to a close with the annual ADR Conference that will be held in Denver on November 4<sup>th</sup>. We have an incredible keynote speaker as well as educational seminars for you to attend. Don't forget to stop by our table at the conference to say hello or introduce yourself to me and other board members who will be available.

With all of these events taking place over the next 5 weeks, you should have no problem

obtaining the required continuing education hours you need if you are a Professional Mediator for **theMAC**. A total of 10 hours is required each year in order to stay current as one of our Professional Mediators.

I have spoken with several of our professional members who have stated they have never submitted continuing education to us. While I understand the confusion, it is a requirement that unfortunately has not been actively pursued. However, we are tracking it and want to make sure you are not removed from Professional Mediator status due to failure to submit your CE's. We have made the process so much easier. You can now submit all of your CE trainings online. If you aren't sure what qualifies as continuing education, this information can be found on our website also. Please make sure your CE's are submitted as soon as you have completed the educational requirement. Any professional member who is not in compliance with their CE's will be removed from Professional Mediator status until their requirements are met.

Since we don't want that to happen, we have given everyone a "grace period" to get used to submitting CE's but the "grace period" is almost over.

Your board of directors has been very hard at work. Our new professional development chair and the board have been developing ways for our mediators to improve their skills and knowledge. Make sure you put

the Mediators' Table (coming up in October) on your calendar.

The judicial committee has been researching the Dispute Resolution Act, has met with court officials, and worked with Family Court Facilitators and clerks across the state. We are slowly making some great progress in giving the public more choices when they are searching for a professional mediator. Our goal is to "level the playing field" so the public has a choice of mediators and our mediators are able to earn a living doing what they love.

Another area of focus for **theMAC**'s marketing team is to improve our exposure to the public. Have you seen one of our ads in your local paper? If so, let us know what you think. There is more to come. Keep watching!

I want to make sure to thank all of our members who are working so hard to build awareness about mediation. We value your efforts, opinions, and are here to serve you in building your career and increasing public awareness about mediation. And don't forget to tell us about your successes, experiences or frustrations. We want to hear from you and what is happening in your area.

I'm sure I will see you soon. Enjoy Conflict Resolution Month!

Fonda Hamilton,  
**theMAC** President

## Colorado Statewide ADR Conference "Rocks the Rockies" on November 4, 2011

Colorado continues to *Rock the Rockies* with progress and innovative methods in Alternative Dispute Resolution. At the Denver Renaissance Hotel on Friday, November 4, 2011, **Colorado's 5th Annual Statewide ADR Conference** will explore the unique perspectives that individuals and groups bring to the practice of dispute resolution. Founding partners include: **The Mediation Association of Colorado, Colorado Judicial Department Office of Dispute Resolution, and the Colorado Bar Association Dispute Resolution Section.** Conference support and administration is provided by **Colorado Bar Association CLE.**

Presenters at the conference will encourage reflection on the impact of emotional intelligence and neuroscience on the practitioner. Workshops will offer insight on interacting with special populations including same-sex partners, deaf or hard of hearing clients, victims of crimes, and persons with diminished capacities. In addition there is a session on ***Ethical Situations in Mediation*** where a panel will explore several different hypothetical mediation situations in an interactive session to stimulate thinking about how to deal with those situations.

The keynote speaker this year will be **Stewart Levine**, a leading

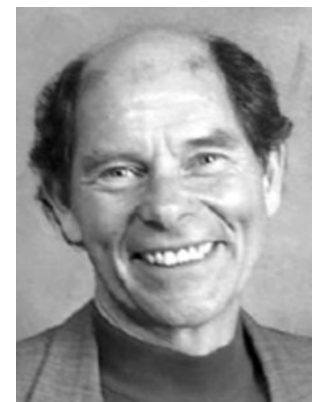
and creative problem solver. He is widely recognized for creating agreement and empowerment in the most challenging circumstanc-



es. He improves productivity while saving the enormous cost of conflict. His innovative work with "Agreements for Results" and his "**Resolutionary**" conversational models are unique. As a practicing lawyer he realized that fighting was a very ineffective way of resolving problems. In his practice, he saw that the reason collaborations fall apart is that people do not spend the time at the beginning of new working relationships to create clarity about what they want to accomplish together, and how they will get there. This is true of employment relationships, teams, joint ventures, and all members of any virtual team. As a result of his observations, he designed conversational models that create "Agreements for Results," and a quick return to productivity when those working relationships break down. He uses his approach to form teams and joint ventures in a variety of situations. He works with individuals, couples, partners, and small and large organizations of all kinds. This is a unique and special opportunity to hear from Stewart Levine!

Conference chairs this year are Holly Panetta, Lisa Hughes, and Senior Judge Herbert Galchinsky. An incredible planning committee developed this year's program and the conference has a faculty of thirty-five leading professionals in the field of Dispute Resolution. Come to the conference to challenge your current thinking, to expand and improve your skills and practice, and collaborate with your remarkable colleagues as we continue to evolve the dynamic field of Dispute Resolution.

There are early bird discounts and discounts for Founding Partner members including members of **The Mediation Association of Colorado, Colorado Judicial Department Office of Dispute Resolution, and the Colorado Bar Association Dispute Resolution Section.** For details and registration information go to <http://adr.annualcle.com/>



## Mediators' Table Event

In honor of Conflict Resolution Month, the first Mediators' Table is Wednesday, October 19, 2011 from 9:00 - 10:30 a.m.

The Mediators' Table is a new, monthly discussion offered by theMAC. Each month will focus on a different topic in professional development.

Mediators of all experience levels and backgrounds are invited to join the conversation, share their

ideas, and consider new ways to develop their practices.

The Mediators' Table will be held the third Wednesday of each month at 9:00-10:30 a.m. at theMAC office: 400 Inverness Parkway, Suite 200, Englewood, CO 80112. If you can't attend in person, please contact Cassandra Netzke at [cassandra@coloradomediation.org](mailto:cassandra@coloradomediation.org) or 303-837-0872 for information on how to join via conference call.

At the October meeting, you'll get a chance to hear about theMAC initiatives to improve mediation and meet theMAC's new Professional Development Chair, Cassandra Netzke. You're also invited to bring your questions, suggestions, and feedback on how theMAC can support the professional development of its members.

See you there!

## Update Your Profile Information

Your profile on the website can identify up to three Judicial Districts and two zip-code areas that you support. These settings are used to present your name to anyone using the Judicial District Search or Zip Code Search features of the FIND-A-MEDIATOR tool. Our public clients appreciate

honesty when they seek to find mediators who are nearby to their search parameters, so please be accurate in your settings. Of course, your name is always presented when the SEARCH-ALL feature of the FIND-A-MEDIATOR tool is used.

If you experience any issue or encounter a frustration updating your profile, send email to [david@coloradomediation.org](mailto:david@coloradomediation.org) to either help you through it or to post the information on your behalf.

## 2011 Sixth Annual Colorado Conflict Resolution Month Conference

**“Civility: A Strong Foundation for Our Future”**  
Nikola Tesla Education Opportunity Center  
2560 International Circle, Colorado Springs, Colorado  
Colorado Springs, CO 80910  
October 20, 2011 8:30am – 4:30pm

Sponsored by School District 11, Colorado Springs Better Business Bureau (BBB), Office of the Fourth Judicial District, Phoenix Strategies, Inc., the Mediation Association of Colorado, and Pikes Peak Restorative Justice. Contact Annie Cohen for information: [annie@phoenixstrategies.biz](mailto:annie@phoenixstrategies.biz) or visit [www.coloradospringsmediators.com](http://www.coloradospringsmediators.com)

**To register: [www.blacktie-colorado.com/rsvp](http://www.blacktie-colorado.com/rsvp) and enter event code: BBB1020 (all one word).**

### The day's events include:

- Registration
- Opening & Keynote County Court Judge Regina Walter
- Overcoming Negative Effects of High Conflict Parenting (Sunni Ball) OR
- Music & Conflict: The Fine-Tuning of Civility (Molly Lord)
- Buffet Self-Serve / Sponsor & Presenter Displays
- In the Presence of Her Enemies (Lisa Gibson)
- Civility: Consensus Decision-Making for Groups (Steve Saint) OR
- Bullies, Targets and Bystanders (Sandra Milligan)
- Closing Remarks, Announcements & Finale Drawing

# Free Scholarship to the ADR Conference

theMAC wants to encourage organizations to learn more about how mediation can be helpful in their industry. To that end, we're offering one free scholarship to an organization interested in sending one of their members to the upcoming ADR conference.

By inviting community partners to learn more about what we do we seek to further theMAC's mission of advancing mediation through education and infor-

mation, increasing demand for qualified mediation professionals and creating an environment in which the public values and seeks mediation as an effective choice to resolve disputes.

Please pass along this information to any organization in which you believe benefit from better understanding of alternatives to dispute resolution. We will gather all name submissions in for a drawing to be held a couple of weeks in

advance of the conference. At the very least, we will provide all contacts with additional information about alternative dispute resolution options that may be applicable for their industry.

If you have any questions, or know of any organizations that would benefit by learning more about mediation, please contact Cassandra Netzke at [cassandra@coloradomediation.org](mailto:cassandra@coloradomediation.org) or 303-837-0872 for more information.

## Expanded Mediator Access in Arapahoe County Courts

In response to member-identified concerns, theMAC board member, Herb Galchinsky, and board president, Fonda Hamilton, met with Laurie McKager, district administrator for Arapahoe County Courts, on September 26 concerning their case management order for civil cases. The meeting was a follow-up to an earlier conversation between Galchinsky and McKager about this order because the public was not being given a broad choice in finding mediators,

and the order benefitted an exclusive group of mediators.

The September 26 meeting was very positive and McKager was very receptive to referencing theMAC's FIND-A-MEDIATOR tool in order to give their parties-to-lawsuits more choices. She was very pleased that our online tool provides the public access to a "fluid" list of mediators rather than a static list. During the meeting, McKager presented a

copy of the latest Arapahoe County Court case management order for civil cases that now lists theMAC as a resource.

This new case management order covers all four counties in the 18th Judicial District: Arapahoe, Douglas, Elbert, and Lincoln counties.

Certainly, theMAC believes this is a step in the right direction in giving the courts and the public more choices in locating a qualified professional mediator.

## theMAC Print Ads

We hope you've seen our ads posted in local papers across the state this past summer. If you have a recommendation for a local weekly paper in your community, please let Heather know by contacting her at ([heather@coloradomediation.org](mailto:heather@coloradomediation.org)).

**Having a Conflict? We can help.**

Mediation is an alternative to going to court, generally less expensive and parties are in control of the outcome. Effective for family, business, and/or neighborhood disputes.

Use our online **FIND-A-MEDIATOR** tool to locate a trained mediator near you

**THE MEDIATION ASSOCIATION OF COLORADO**  
303-322-9275 • [coloradomediation.org](http://coloradomediation.org)

- Castle Rock News-Press
- Centennial Citizen
- Douglas County News- Press
- Elbert County News
- Englewood Herald
- Highlands Ranch Herald
- Littleton Independent
- Lone Tree Voice
- Parker Chronicle
- Pikes Peak Courier View
- Teller County Extra
- The Tribune

## Calendar of Events

See <http://coloradomediation.org> for more information/details and additional events

Date	Event	City
Oct 01	Basic Mediation Training	
Oct 03	The Mediation Process (40-Hour Training)	Westminster
Oct 08	Interested in Becoming a Mediator? Seminar	Colorado Springs
Oct 19	Mediator's Table	Englewood
Oct 20	Sixth Annual Colorado Conflict Resolution Month Conference	Colorado Springs
Oct 21	Applications of ADR in Family Cases	Montrose
Oct 21	Longmont Open House	Longmont
Oct 24	40-Hour Basic Mediator & Conflict Manager Training	Colorado Springs
Nov 04	Colorado Statewide ADR Conference	Denver
Nov 05	Interested in Becoming a Mediator? Seminar	Colorado Springs
Nov 08	24-Hr. Faith Conciliation Training	Colorado Springs
Nov 14	40-Hour Basic Mediator & Conflict Manager Training	Colorado Springs
Nov 19	Exploring Mediation as a Career	

### theMAC Welcomes Newest Members

Since our membership is the core of who we are, I would like to welcome our newest members.

Welcome to **theMAC!** —*President Fonda Hamilton*

#### NEW MEMBERS:

#### PROFESSIONAL:

Lauren Sigman  
Rolando Vasallo

#### STANDARD:

Brian Nugent  
Allison Kinnear  
Larry Dressler  
Sharon Williams  
Amy Stein  
Adam Perkins  
Donna Perry  
Linda Tieman  
Armando Vega

#### ASSOCIATE:

Resa Hayes  
Melinda Kraus

### October is Conflict Resolution Month



After much planning by synergizers around the state, Conflict Resolution Month is now upon us. In October, a weekly email will be distributed that identifies events happening around the state. You can join the email list, see an overview of all the events or just learn more at the website:

<http://conflictresolutionmonth.org/>.

theMAC encourages you to attend nearby events and particularly reminds you that attendance at any government proclamation event lets our elected officials know that there is a vibrant mediation community supporting the Conflict resolution Month mission to inspire Coloradans to use constructive methods to solve problems.

FROM:



**THE MEDIATION ASSOCIATION OF  
COLORADO**

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TO:

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## Conflict Resolution Month Event Listings

To get more info on one of these items from the CRMonth, go to <http://zinnmediation.com/crmonth/about.html#2011>

10/08/11	Surviving Divorce, Living Divorced	Lakewood
10/09/11	Eliza Grizwold presentation re: The Tenth Parallel: A Reflection	Denver
10/10/11	Proclamation issued by Wheat Ridge - October as Conflict Resolution Month	Wheat Ridge
10/11/11	Jefferson County BOCC Proclamation for Conflict Resolution Month	Golden
10/11/11	World Pulse LIVE	Denver
10/13/11	Introduction to Mediation: Basic Mediation and Workplace Conflict Management	Grand Junction
10/13/11	Networking after Introduction to Mediation Workshop	Grand Junction
10/14/11	EFFECTIVELY MANAGING CONFLICT IN THE WORKPLACE	Denver
10/17/11	Pray the Devil Back to Hell Pre-Broadcast Screening	Denver
10/17/11	Proclamation Issued Recognizing October as Conflict Resolution Month	Arvada
10/17/11	Peace Unveiled Pre-Broadcast Screening	Denver
10/18/11	Foundation for the Prevention of School Violence - Annual Symposium	Denver
10/19/11	Conflict Resolution 101	Denver
10/19/11	Mediators' Table	Englewood
10/19/11	Film showing of Kundun	Boulder
10/20/11	6th Annual Conflict Resolution Month Conference	Colorado Springs
10/20/11	Conflict Resolution Day: The War in Afghanistan	Boulder/Tokyo/Kabul
10/21/11	ADR Applications for Family Cases - Colorado AFCC's Fall Conference	Montrose
10/21/11	Open House Celebration for October is Conflict Resolution Month in Colorado	Longmont
10/22/11	Mapleton Expeditionary School of the Arts Peer Mediation Training	Thornton
10/24/28	40-HOUR BASIC MEDIATION TRAINING	Colorado Springs
10/26/11	Microinequity and Mediation by Yvonne Sandoval of Sixth Sun Consulting	Loveland
10/27/11	Pathways to Political Decisions	Denver
10/28/11	Sixth Annual Circles of Change Awards Breakfast	Denver
11/04/11	5th Annual Colorado Statewide ADR Conference	Denver
11/05/11	Denver Justice Conference	Denver
11/05/11	Getting to resolution: Turning conflict into collaboration	Denver
11/14/11	40-Hour Basic Mediation Training	Colorado Springs
11/15/11	PeaceJam Hero Awards Luncheon	Denver